



For any product advice or support  
please contact our customer service helpline:

Telephone: 03303 322575

Monday - Thursday: 9.00am - 5.00pm

Friday: 9.00am - 4.00pm

email: [customerservices@comfygroup.co.uk](mailto:customerservices@comfygroup.co.uk)



# cosy foot warmer

---

important user information



## Contents

Important instructions & warnings

**Page 2**

Using your foot warmer

**Page 3**

Cleaning & maintenance

**Page 4**

Guarantee

**Page 5**

## Important Instructions & Warnings

### Please retain for future use

**This section contains important instructions regarding operations and safety during product use and maintenance. The use of any electrical appliance requires the user to follow some common sense rules.**

**Failure to comply to the below rules can cause damage to the appliance.**

- Unpack this product and ensure it has not been damaged during transportation or opening
- Ensure the product is only used indoors and in the way it is intended
- Only use when dry
- Only use the lead provided
- Sharp objects such as pins could harm the internal wires so make sure these are kept away from the product
- Children under the age of 3 must not use the appliance due to their inability to react to overheating
- This appliance can be used by children older than 3 years and younger than 8 years under supervision and with the control always set to the lowest temperature setting
- **Constant use at the highest temperature may cause skin irritations or burns so must be avoided**
- This appliance must not be used by vulnerable people who are insensitive or unable to react to overheating
- The foot warmer must not be used for warming animals
- Remove outdoor shoes before use
- The foot warmer is not intended for medical use in hospitals
- The cable and control unit of the appliance may cause risks of entanglement, strangulation, tripping or treading if not correctly arranged. The user shall make sure that excess electric cords shall be arranged in a safe way
- If the supply cord is damaged, it must be replaced by the manufacturer in order to avoid a hazard
- When not in use for long periods, unplug the foot warmer from the mains socket
- If you no longer wish to use the appliance, make sure it is unusable by cutting the power lead when disconnected and dispose of it in the correct manner
- Avoid using directly after applying cream or gel to your feet as this may result in irritation, itchiness or burning
- Only use when in a seated position to avoid the risk of falling



**DO NOT**  
use while folded



**DO NOT**  
insert sharp points.



Please dispose  
of in the correct  
manner and separately  
from domestic waste.

## Using Your Foot Warmer

**Make sure cables are fully connected before plugging in.**

### Switch Control

**On / Off :** Hold down the on button for 5 seconds to turn on and again to switch off. Once the foot warmer is switched on the heating automatically starts on level 0.

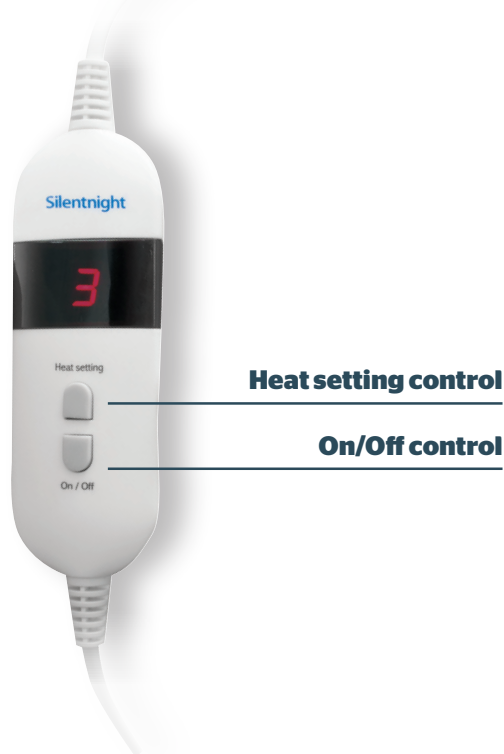
### Heat settings

1. Gentle Heat
2. Medium heat
3. High heat, this setting is recommended for pre-heating 15 minutes before use

The first warm up can take slightly longer, on the first warm up please put it on setting 3 and allow approximately 15 minutes to warm up before use.

You may notice an odour when using the appliance for the first time, due to the insulation material. This is harmless and will subside quickly.

The foot warmer features a built-in timer that will automatically shut off after 2 hours, however if you wish to continue use, simply reset the controller by pressing and holding the on/off button until the controller is re-lit.



## Cleaning & Maintenance



## Washing instructions

### Recoverable fabric liner

**Remove the fabric liner completely from the foot warmer, the liner can be machine washed at 40 degrees**

### Foot Warmer

**The foot warmer should be hand washed only, do not machine wash or dry clean. Before washing, disconnect all electrical leads from the product and power supplies. To disconnect from the socket simply raise the flap slightly and pull gently out.**

- Hand wash - use a mild washing powder or detergent and warm water, soak for 5 minutes, gently wash and rinse thoroughly in clean water
- Do not allow the heat controller to be immersed in liquid

## Drying instructions

- Tumble dry on a low heat setting if desired
- Never wring the foot warmer
- Re-shape the foot warmer prior to drying
- Air dry on a clothesline, avoid using pegs in the wire sections as this may damage the circuit
- Please ensure the foot warmer is completely dry before use

### After washing, please inspect before use

Inspect to ensure that no wire is visible through the surface, ensure the wires have not formed loops or twisted back by holding it up to the window. Check the controllers, power supply cord and plug regularly for cuts or damage.

### Storing your foot warmer

- Allow the foot warmer to fully cool before storing away
- Storage method is to leave on the bed, however you may roll or fold without creasing
- Make sure the foot warmer is stored without any heavy items on top, this could cause deep creases and damage to the wiring

## Your Guarantee

### **Please retain the retailer receipt or order confirmation as proof of purchase.**

This guarantee is valid if the appliance has been used for domestic use only and in accordance with the instructions provided.  
All Silentnight products are individually tested before leaving the factory. If a fault develops within 28 days of purchase, please return to the place of purchase for a replacement.

### **Please check the following if the foot warmer fails to operate:**

- The plug and socket have not become disconnected
- The supply plug is correctly connected to the flex
- Check the supply fuse and 3 amp plug fuse

If a fault develops after 28 days and within the 36 months of original purchase, please contact our customer service helpline.

Telephone: **03303 322 575** Email **customerservices@comfygroup.co.uk**  
09:00 - 17:00 Monday - Thursday  
09:00 - 16:00 Friday

You will be asked to return the product to the address below, together with proof of purchase and your contact details:

**Comfy Quilts Ltd**  
**Hanson Point, Hanson Close**  
**Middleton, M24 2HD**

### **Exclusions**

Silentnight shall not be liable to replace the goods under the terms of the guarantee in the following cases:

- Fault caused through accidental use, misuse, negligence, or used contrary to the manufacturers' recommendations and care instructions
- Used on the incorrect voltage supply
- If the product has been tampered with by an unqualified person

This guarantee does not affect your statutory rights as a consumer. The guarantee does not confer any rights other than those expressed, and we shall not be liable for any indirect or consequential loss or damage.

To validate your guarantee please register your product online at  
**[www.silentnightguarantee.co.uk](http://www.silentnightguarantee.co.uk)**