



For any product advice or support
please contact our customer service helpline:

Telephone: 03303 322575

Monday - Thursday: 9.00am - 5.00pm

Friday: 9.00am - 4.00pm

email: customerservices@comfygroup.co.uk



luxury heated throw

important user information



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Important Instructions & Warnings

Important instructions retain for future use

This section contains important instructions regarding operations safety during product installation, use and maintenance. The use of any electrical appliance requires the user to follow some common sense rules. Failure to comply to the below rules can cause damage to the appliance.

- Use this heated throw as an over blanket only. Not recommended for futons waterbeds or other folding bed systems
- This heated throw is not recommended for use on adjustable beds as the cord can become caught
- Do not position the heated throw under pillows or cushions as an under blanket
- The product can be used by children older than 3 years and younger than 8 years under supervision and with the control always set to minimum temperature
- Young children should be supervised to ensure that they do not play with the product
- Do not use the heated throw when tucked in or folded
- This heated throw is intended for human, household, indoor and dry use only
- **Constant use at the highest temperature may cause skin irritations or burns so must be avoided**
- Do not attempt any modifications. This product should only be used with the controller provided.
Any repairs must be conducted by a qualified technician
- Be sure that the product is used only on an alternating current supply circuit of correct voltage as indicated by the device plug
- Do not use if damaged the heated throw this must be replaced directly by the manufacturer in order to avoid a hazard
- The power cable and controller must be kept outside of the heated throw, excess ties and electric cords need to be arranged in a safe way
- The cable and control unit of the appliance can may cause risks of entanglement, strangulation, tripping or treading if not correctly arranged
- This appliance is not intended to be operated by an external timer or separate remote-control system
- Unplug the heated throw and turn off when not in use
- This heated throw must be opened fully at all times during use to avoid overheating. It is imperative that the appliance is frequently inspected to ensure that the condition is being maintained
- Do not place any heavy objects on the appliance whilst switched on or in storage
- Allow the appliance to cool before storing. To store the heated throw roll or fold without creasing

- Do not fall asleep with this device on
- This appliance must not be used by people sensitive to overheating or other vulnerable people who are unable to react to overheating
- The controller must not become wet during washing
- No liability can be accepted for any damaged caused by non-compliance with these instructions or any other improper use or mishandling



DO NOT
use while folded



DO NOT
insert sharp points



Please dispose
of in the correct
manner and separately
from domestic waste.

Using Your Heated Throw

Switch Control

On / Off : Press once for on and once more to switch off.

Heat setting: Once the heated throw is switched on the heating automatically starts on level 0.

Heat settings

1-3 Low Heat

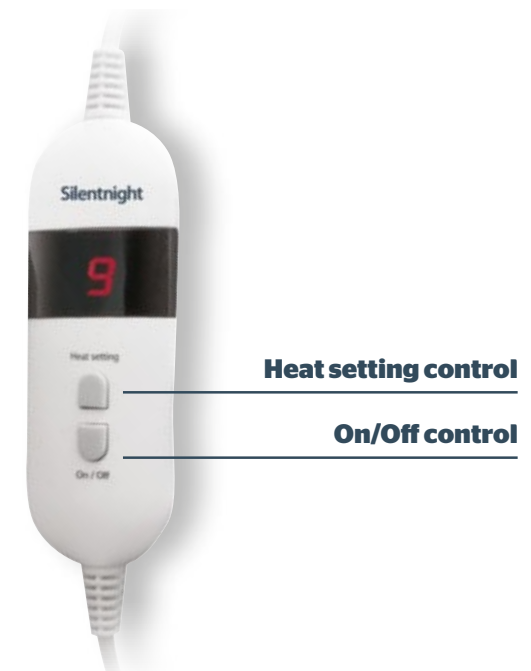
4-6 Medium Heat

7-9 High Heat

The first warm up can take slightly longer, on the first warm up please put it on setting 9 and allow approximately 1 hour to warm up. After the first use, it shouldn't take as long to warm up, around 15-20 minutes to be at its warmest.

You may notice an odour when using the appliance for the first time, due to the insulation material. This is harmless and will subside quickly.

The heated throw features a built-in timer that will automatically shut off after 2 hours, however if you wish to continue use, simply reset the controller by pressing and holding the on/off button until the controller is re-lit.



Heat setting control

On/Off control

Cleaning & Maintenance

Washing instructions



The heated throw can be hand washed or machine washed but not dry cleaned.

Before washing, disconnect all electrical leads from the product and power supplies. To disconnect from the socket simply raise the flap slightly and pull gently out.

- Prior to washing it is essential that you measure the heated throw to ensure that it has returned to approximately its original size once dry
- Hand wash - use a mild washing powder or detergent and warm water, soak for 5 minutes, gently wash and rinse thoroughly in clean water
- Machine wash - wash as wool at 40°C following manufacturer's instructions
- Do not allow the heat controller to be immersed in liquid

Drying instructions

- Never wring the heated throw
- Re-shape the heated throw prior to drying
- Air dry on a clothesline, avoid using pegs in the wire sections as this may damage the circuit
- Tumble dry on a low heat setting if required
- Please ensure the heated throw is completely dry before use

After washing, please inspect before use

Inspect to ensure that no wire is visible through the surface, ensure the wires have not formed loops or twisted back by holding it up to the window. Check the controllers and power supply cord and plug regularly for cuts or damage.

Storing your heated throw

- Allow the heated throw to fully cool before storing away
- Make sure the heated throw is stored without any heavy items on top as this could cause deep creases and damage to the wiring
- When not in use for long periods, unplug the heated throw from the main socket

Your Guarantee

Please retain the retailer receipt or order confirmation as proof of purchase.

This guarantee is valid if the appliance has been used for domestic use only and in accordance with the instructions provided. All Silentnight products are individually tested before leaving the factory. If a fault develops within 28 days of purchase, please return to the place of purchase for a replacement.

Please check the following if the heated throw fails to operate:

- The plug and socket have not become disconnected
- The supply plug is correctly connected to the flex
- Check the supply fuse and 3 amp plug fuse

If a fault develops after 28 days and within the 36 months of original purchase, please contact our customer service helpline.

Telephone: **03303 322 575** Email **customerservices@comfygroup.co.uk**
09:00 - 17:00 Monday - Thursday
09:00 - 16:00 Friday

You will be asked to return the product to the address below, together with proof of purchase and your contact details:

Comfy Quilts Ltd
Hanson Point, Hanson Close
Middleton, M24 2HD

Exclusions

Silentnight shall not be liable to replace the goods under the terms of the guarantee in the following cases:

- Fault caused through accidental use, misuse, negligence, or used contrary to the manufacturers' recommendations and care instructions
- Used on the incorrect voltage supply
- If the product has been tampered with by an unqualified person

This guarantee does not affect your statutory rights as a consumer. The guarantee does not confer any rights other than those expressed, and we shall not be liable for any indirect or consequential loss or damage.

To validate your guarantee please register your product online at
www.silentnightguarantee.co.uk